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ACADEMIC LIBRARIANS' ATTITUDES ABOUT CIVIC-MINDEDNESS
AND SERVICE LEARNING: [Short title: Civic-Minded Professional]

Maureen Barry*

Wright State University
maureen.barry@wright.edu

Laura A. Lowe*

Texas Tech University
laura.lowe@ttu.edu

Sarah Twill*

Wright State University
sarah.twill@wright.edu

*The three authors made equal contributions to this project and are listed in alphabetical order.

Abstract

While discourse on the civic engagement of libraries as institutions is plentiful, there has been little discussion of librarians as individuals. Librarianship is more than being a trustee of information. It includes responsibility for the common good. Libraries provide tools for education on social and political issues, but they can also collaborate in activities that improve wellbeing in their communities. Participating in service-learning is one way that librarians on academic campuses can get involved. This study used a standardized scale to measure civic-mindedness among academic librarians and examine characteristics and activities, including service-learning, related to variation in its scores. Results indicated that while most respondents made financial or service contributions, the group mean on the civic-mindedness scale was only moderate. Librarians who volunteered, had interest in service-learning, or participated in community activities were more civic-minded than professionals who did not. Implications to the profession are discussed.

Academic Librarians' Attitudes About Civic-Mindedness and Service-Learning

Maureen Barry, Laura A. Lowe, and Sarah Twill¹

In the early decades of the nineteenth century when the United States was still in its infancy, Alexis De Tocqueville (2012) commented that “Americans of all ages, all conditions and all dispositions constantly unite” (p. 896). He emphasized the uniqueness of average citizens initiating changes they saw as needed in society, rather than such action being limited to the elite. The United States was founded on this type of citizen participation and engagement with all levels of government as well as other community systems.

While we may have been joiners and doers at our nation's inception, the picture today is in stark contrast. The National Commission on Civic Renewal (1997) warned that we were in danger of becoming “a nation of spectators.” Since then, numerous works, including Robert Putnam's famous book *Bowling Alone*, argue that this tragedy has now occurred, citing evidence such as historically low voter turnouts and sharp declines of participation in community groups, to demonstrate that citizens are no longer engaged with creating change in our communities. The National Task Force on Civic Learning and Democratic Engagement (2012) made a national call for institutions of higher education to reclaim their role in producing active and engaged citizens. There is no consensus within the literature as to the definitions of civic engagement or other engagement

¹ The three authors made equal contributions to this project and are listed in alphabetical order.

terms such as public involvement, community engagement, or public engagement (Addler and Goggin 2005; Driscoll, 2006). For the purpose of this research, we chose to use Thomas Ehrlich's (2000) definition of civic engagement: "working to make a difference in the civic life of our communities and developing the combination of knowledge, skills, values, and motivation to make that difference. It means promoting the quality of life in a community, through both political and non-political processes" (vi). He goes on to note that "a morally and civically responsible individual recognizes himself or herself as a member of a larger social fabric and therefore considers social problems to be at least partly his or her own; such an individual is willing to see the moral and civic dimensions of issues, to make and justify informed moral and civic judgments, and to take action when appropriate" (Ehrlich 2000, xxvi).

Julie Hatcher (2008) defines a civic-minded professional as one who: "is skillfully trained through formal education," has "the ethical disposition as a social trustee" and "the capacity to work with others in a democratic way...to achieve public good" (21). The concept of civic-mindedness is a combination of one's personal and professional identities, as well as the civic attitudes that influence and drive behaviors related to engagement (Hatcher 2008). Underlying the idea of a civic-minded professional is the philosophy that the educated have a responsibility to use their privileged position for the public good. One could argue this is especially true of university graduates who attended institutions that are partially funded by taxpayer dollars, those who receive Pell Grants or Stafford Loans, or those who receive any scholarship funds given as part of a private

citizen's philanthropic deeds. Graduates who are civically minded "pay it back" to the aforementioned through civic participation; but, they also "pay it forward" by creating opportunities for the next generation of scholars.

Libraries and Civic Engagement

Do libraries have a role to fulfill in civic engagement? The American Library Association (ALA) seems to suggest that the answer is yes, stating that libraries and librarians have a part to play in "ameliorating or solving the critical problems of society... [and] help[ing] inform and educate the people of the United States on these problems" (American Library Association 2013a, A.1.1). The ALA has a long and rich history of fostering a sense of responsibility in librarians to provide the tools citizens need to thoughtfully participate in society (Raber 2007) and many authors have reinforced this idea of duty to society (Kranich 2000; McCook 2000; McCabe 2001).

Lee Finks (1989) states that the values of "service, commitment to truth-seeking and intellectual freedom, and a sense of responsibility" among librarians "are inherent in librarianship and its function in society" (352). Michael Gorman (2000) similarly argues that libraries are integral to the functioning of a democracy: "All values and ideas that dominate library discourse and practice are democratic values and ideas – intellectual freedom, the common good, service to all, the transmission of the human record to future generations, free access to knowledge and information, nondiscrimination, and so on...Libraries have grown and flourished in the soil of democracy, and our fate is inextricably intertwined with the fate of democracy" (160).

The ALA (2008) postulates that an informed citizenry is the foundation of a political system; within that system, libraries promote information-sharing necessary to a democracy. Equal access to information appears to be the basis of librarians' ethical code. John Budd (2006) comments that the "essential character of ethics in librarianship includes recognition that, as a profession, the concern is for the public life of participants and their public actions" (252). Kathleen McCook (2000) suggests that libraries are central to the civic life of a community. She further notes examples of how libraries can or are doing more to provide patrons with access to knowledge and tools to increase their level of civic participation.

Ronald McCabe (2001) calls "for library users to be treated as community partners" and "for public libraries to be active problem-solving agencies working in collaboration with other community organizations and individuals to improve community life" (111). There are numerous examples of public libraries reaching out to underserved populations (McCook 2000; Alexander 2008; Adeyemon 2009; Gehner 2010; Bishop and Veil 2013; Morris 2013). While identifying underserved populations does likely increase opportunities for civic participation by diverse populations, it appears to move beyond freedom of information and access to services for all. McCook (2000) calls these examples "community building" and suggests that libraries have a vital part to play in such initiatives. Others suggest these types of efforts are part of "The Civic Library" (Schull 2004) or "civic librarianship" (McCabe 2001).

Academic Libraries and Civic Engagement

Where does the academic library fit within the broader context of civic engagement in higher education? First, it is necessary to establish the current landscape of civic engagement of higher education, so that efforts by academic libraries can be situated within that context. Several national organizations and associations are dedicated to renewing the civic purposes of higher education. For example, a Campus Compact report (Boyte and Hollander 1999) called for academic institutions to initiate and maintain long-term relationships with communities, including K-12 schools and other civic organizations. The National Task Force on Civic Learning and Democratic Engagement articulated the need to "[invest] on a massive scale in higher education's capacity to renew this nation's social, intellectual and civic capital" (2012, 2).

Academic libraries exist, first and foremost, to serve the faculty, staff and students at their institutions. However, Nancy Courtney (2009) challenges academic libraries to create unique opportunities to support their institutions' community engagement efforts. While Lynn Westney (2006) suggests that academic libraries have been largely absent from the conversation, academic libraries have contributed to engagement efforts in a variety of ways, including partnering with city government or public libraries to meet the surrounding community's needs, (e.g. Collins, Howard and Miraflor 2009; Vander Broek and Rodgers 2015), supporting service-learning courses, (e.g. Herther 2008; Nutefall 2009; Barry 2011a, 2011b), initiating deliberative discussions about democracy (e.g. Kranich, Reid and Willingham 2004), partnering with Cooperative

Extensions (Faiks 2002), and publishing via open access methods (Shuler 2007). While the academic library engagement literature is broad, and much of it focuses on campus engagement (Salinero and Beardsley 2009; Franklin 2012; Kranich, Lotts and Springs 2014;) or student engagement (Snively 2012; Scull 2014), including how libraries contribute to student learning (Kuh and Gonyea 2015; Oakleaf 2015), student retention (Clink 2015; Murray 2015) and student success (Crowe 2015; Nichols Hess et al. 2015), the authors seek to contribute to the growing body of literature about the role of academic libraries in civic engagement.

Service-Learning

There are a variety of methods for academic libraries to engage with the campus community and its surroundings, many of which were mentioned in the previous section. In addition to the aforementioned engagement strategies, service-learning pedagogy can help librarians engage with both the campus community and the surrounding community. Service-learning is “a credit-bearing educational experience in which students participate in an organized service activity that meets identified community needs and reflect on the service activity in such a way as to gain further understanding of course content, a broader appreciation of the discipline, and an enhanced sense of civic responsibility” (Bringle and Hatcher 1996, 222). Academic librarians have begun to explore service-learning’s place in the library (Riddle 2003; Herther 2008; Heiselt and Wolverton 2009; Nutefall 2009; Barry 2011a, 2011b, 2011c; Hall 2012). Westney (2006) argues for the inclusion of service-learning, stating that it “fosters the

development of awareness, empathy, personal values and beliefs, self-confidence, self-esteem, and social responsibility while helping to foster a sense of caring for others” (202). Mary Ball (2008) suggests that to “a greater degree than fieldwork, service-learning emphasizes the development of values and students’ identification as civically engaged professionals” (72).

While service-learning is just one type of engagement pedagogy, it seems to be a method of choice in many 4-year institutions (National Task Force on Civic Learning and Democratic Engagement 2012). Ashley Finley (2012) cites that half of students in college have participated in a service-learning course and that “dozens of studies show that service-learning is positively associated with a variety of civic learning outcomes” (1). Perhaps this is because “...full civic literacies cannot be garnered only by studying books: democratic knowledge and capabilities also are honed through hands-on, face-to-face, active engagement in the midst of differing perspectives about how to address common problems that affect the well-being of the nation and the world” (National Task Force on Civic Learning and Democratic Engagement 2012, 3). Consequently, this is the main method of library engagement investigated by the researchers.

Librarians as Civic-Minded Professionals

McCook (2000) suggests that some community building efforts “transcend the everyday approach to work” (69) in libraries and she argues that “the need for librarians to be involved as citizens in their communities is of growing importance” (69). It seems unlikely that the objective of libraries integrally engaged with their communities can be achieved without considering the

individual ideologies of librarians themselves. Our study sought to begin exploring librarians' attitudes and behaviors related to engagement with their communities. Further, the authors were interested if librarians involved with service learning had different views of civic responsibility.

The authors used the Civic-Minded Professional (CMP) scale to measure civic-mindedness among academic librarians. While the term "civic professional" dates as far back as John Dewey (1927), the definition that most closely fits the purposes of this study is one that Hatcher (2008) used while developing the CMP scale. Hatcher (2008) suggests that a person who "is skillfully trained through formal education," has "the ethical disposition as a social trustee" as well as "the capacity to work with others in a democratic way...to achieve public good" (21), can be identified as a civic-minded professional. Civic-mindedness exists in the overlap between self-identity, one's work-career-profession, and civic attitudes and actions (Hatcher 2008). Hatcher (2008) endeavors to quantify that intersection with the Civic-Minded Professional scale (CMP), which asks for beliefs about voluntary action, their identity and calling, citizenship responsibilities, being a social trustee, and consensus building.

Methods

The researchers were interested in learning how librarians view civic-mindedness. Of particular interest was whether academic librarians who engaged in service-learning or other civic-minded pedagogies as part of their roles differed from librarians who did not. The researchers were interested in how civic-

mindedness might differ between groups of librarians, such as by type of institution, role within the library, and years of service.

The Institutional Review Board at the first and third authors' university granted permission to conduct research. Survey data was collected from librarians between March 21 and May 1, 2014. Participants were contacted via email and asked to complete an online questionnaire, gave implied consent when they opened the survey, and were provided information on how to obtain study results.

Participants were recruited from professional listservs hosted by the ALA and the Academic Library Association of Ohio. The first email was sent on March 21, 2014, and a follow-up email was sent a few weeks later. To increase participation, participants were encouraged to share the email with colleagues.

Qualtrics, a web-based survey service, was utilized to collect responses. The researchers estimated that it took 15 minutes to complete the survey. Participants answered a maximum of 71 questions. Items were primarily closed-ended questions with a list of forced choice responses. In order to assess attitudinal items, a Likert scale was used with seven options ranging from "strongly agree" to "strongly disagree". Participants were asked to respond to 44 questions about civic-mindedness, the dependent variable. Demographic information were collected, as well as participation in activities such as volunteering, donating money to charitable organizations, and involvement in professional library organizations. Based on a participants' status (i.e., a librarian who had teaching responsibilities versus one who did not interact with students),

the respondents received follow-up questions specific to their qualifying response (e.g., nature of contributions and length of time involved with service-learning).

A modified version of Hatcher's Civic-Minded Professional (CMP) scale was used for this study; 44 items were included, and the scale demonstrated good reliability (Cronbach's alpha= .937) in the sample. CMP scores could theoretically range from 44 to 308.

Statistical analysis was conducted using SPSS version 21 for Mac. An alpha of .05 was used for statistical tests. For the 311 respondents who completed enough of the survey to include, missing responses on the CMP items were replaced with the series mean. Four cases with extreme scores on the CMP scale (more than 12 points higher than the next highest scores) were dropped.

Results

The final sample was made up of 307 respondents. As can be seen in Table 1, the majority of the sample was female and white. Respondents were evenly distributed across age groups. Half the sample had less than 11 years of experience as a librarian. The grand majority of degrees were in Library Science and at the master's level. Respondents reported that their jobs included *reference and/or instruction* (57%), while 15% selected *administration* as their primary job function. More respondents were employed by research universities or master's level institutions than by four-year institutions or community colleges. More respondents were from Ohio (n=67), but 42 other states were represented and 13 respondents lived outside the continental U.S.

Table 1: Sample Demographics

Variable	N	%			
Gender	290	Male	17.2	Female	82.8
Minority Status	291	White	91.4	Non-white	8.6
Long term relationship	288	Yes	65.0	No	35.0
Co-resident children	291	Yes	22.7	No	77.3
Age	291	21-30	15.1	31-40	24.4
		41-50	23.4	51-60	24.1
		60+	13.1	--	--
Years Experience	292	2 or less	13.0	3-5 years	17.1
		6-10 years	18.5	11-15 years	14.4
		16-20 years	9.6	21-25 years	8.2
		26+ years	19.2	--	--
Type of Institution	286	Community college	16.0	4-year college	17.7
		Master's level	25.9	Doctoral level	37.8
Size of Institution	295	Less than 5K	36.9	5-15K	30.5
		More than 15K	32.5	--	--

Interest in Service-Learning

Respondents were asked about experience with or interest in service-learning. Twenty-four of the librarians (8%) said that they did not know, while 83 (28%) had been involved with service-learning. Fifty-four (18%) had never been involved with service-learning but were interested in related activities including teaching a for-credit information literacy course with service-learning (22%), providing library instruction (30%), creating a research guide for a course (54%),

creating a general service-learning research guide (41%), scheduling individual research appointments with service-learning students (35%), purchasing library materials (48%), exploring partnership or embedded librarian position for a service-learning course (54%), publishing about service-learning (7%), presenting at conference about service-learning (9%), or other plans (9%).

The largest group (46%) had no experience with or interest in service-learning. These 138 librarians were asked what prevented them from participating. The most frequently endorsed explanation was that they had never been asked (62%), but other reasons were also noted including that they did not know what service-learning was (2%), they never thought about it (20%), time constraints (44%), or lack of support from administration (13%). Finally, most respondents were unaware (30.7%) or believed their library had never (57.3%) been a community partner in a service-learning project. Fifty-three percent reported that their universities had a service-learning office on campus.

Engagement with the Community

About 11% of respondents believed their obligation to donate money to charitable organizations is carried out through their employment as a librarian. Most respondents (97%) reported some charitable financial contributions; however, of those only 30% gave more than \$1000 per year.

More respondents (~39%) believed that their obligation to volunteer was fulfilled through employment. Nevertheless, about 47% were current volunteers and almost all of the rest reported volunteering in the past. Of those respondents that either strongly agreed or agreed that their obligation to volunteer was met

through their job, 63.2% reported that they were currently volunteering. Of those respondents that strongly disagreed or disagreed with that idea, 47% were current volunteers. Looking at this a different way, 30% of the current volunteers strongly agreed or agreed that their employment met their volunteer obligation while 27% strongly disagreed or disagreed. The librarians reported volunteering in different types of settings but most frequently indicated religious (16%), educational (15%), civic or community (12%), professional associations (16%), or cultural (14%) settings. Only two respondents had never volunteered.

Civic-Mindedness

The *Civic-Minded Professional* scale score was calculated for the 307 respondents. The scale's possible scores ranged from 44 to 308. Higher scores on the scale indicate lower civic-mindedness. The minimum achieved score was 49 (more civic-minded) and the maximum was 188 (less civic-minded). The mean score was 144.7 (SD=28.2).

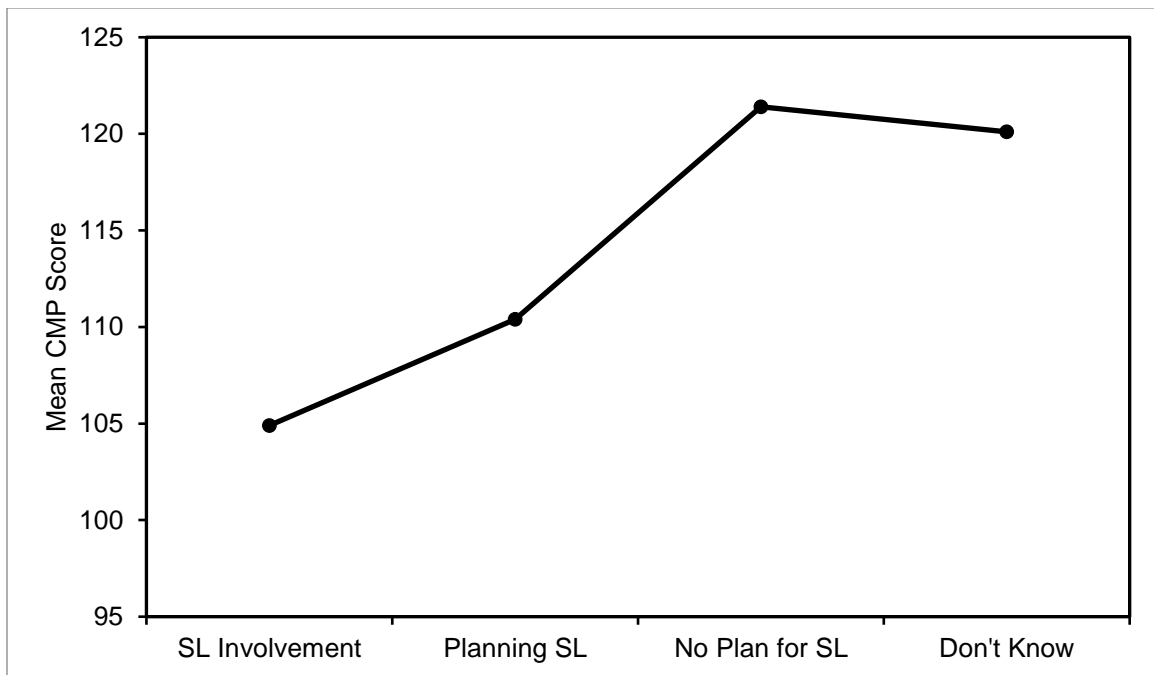
No differences in CMP scores were indicated when comparing males to females or whites to non-whites. Marital status, having co-residing children, years of experience as a librarian, nature of institution or size of student body did not appear to have any relationship with CMP scores. However, it should be noted that some of comparisons included very unequal sizes of groups.

According to an ANOVA analysis, there did appear to be some, though minimal, difference in CMP scores based on age [$F(4,286)=3.6, p=.008$]. The only significant post hoc comparison was between the 31-40 age group and the

over 60 group. Other comparisons (31-40 vs. 61+, 41-50 vs. 61+, and 31-40 vs. 51-60) approached significance.

Another ANOVA analysis indicated that civic-mindedness did significantly differ based on participation or interest in service-learning [F(3,295)=7.1, p=.000]. Figure 1 displays the mean plot. As can be seen, those librarians who had participated in service-learning were the most civic-minded. Post-hoc comparisons indicated that this group of respondents was significantly more civic-minded than those who expressed no interest.

Figure 1: Plot of Mean CMP Scores by Interest in Service-Learning



Size of charity donations does not appear to be related to CMP scores in our sample either. However, a significant independent sample t-test [$t(297)=-5.1$, $p=.000$] indicated that current volunteers were more civic-minded ($M=106.3$, $SD=28.2$) than previous volunteers ($M=122.2$, $SD=26.0$).

Respondents were also asked how often they participated in 10 different community activities on a four-point scale from never (scored as 1) to frequently (scored as 4). ANOVA analyses indicated that there was not a significant difference between how often respondents participated in religious activities and civic-mindedness; however, significant tests were seen with all the other activity variables (see Table 2). Mean plots indicated linear relationships in each case.

Finally, a stepwise regression analysis was conducted to explore how much of the variance in CMP scores could be explained by the variables that had been identified as having a relationship with civic-mindedness. Age, nine different civic activities, volunteer status, and service-learning interest were all input as variables to be considered. None of these included variables indicated a problem with collinearity (tolerance was $>.1$). The analysis resulted in a final model with five variables able to predict about 36% of the variation in CMP scores [$F(1,253)=29.69$, $p=.000$]. The effect size ($r=.61$) was large. Table 3 displays the model summaries and coefficients.

Table 2: ANOVA of Activities on CMP Scores

Variable	M(SD)	N	F	p
Assisted a SL class	1.9(.95)	301	13.66	.000
Collaborative research in community	1.6(.88)	302	16.85	.000
Provided service in community	2.1(1.3)	302	20.37	.000
Gave a talk in community	1.7(.88)	301	13.93	.000
Civic-minded materials in class	1.8(.98)	302	21.60	.000
Pro-bono services to community	1.9(1.09)	300	18.54	.000
Participated in service event	2.4(1.04)	302	18.07	.000
Volunteered in community	2.8(1.17)	302	9.48	.000
Attended religious services	2.4(1.27)	301	.84	.472
Politically active	3.3(.83)	301	11.52	.000

Table 3: Stepwise Regression Model Summaries and Coefficients for Final Model

Model	R	R ²	Adj. R ²	Δ in R ²	F _{chg}	p	df ₁ ,df ₂
1	.414	.172	.168	.172	53.24	.000	1,257
2	.543	.295	.290	.124	44.86	.000	1,256
3	.573	.328	.320	.033	12.52	.000	1,255
4	.593	.352	.341	.023	9.19	.003	1,254
5	.608	.370	.357	.018	7.33	.007	1,253
Final Model Variables	<i>B</i>	β	<i>t</i>	Bivariate <i>r</i>	Partial <i>r</i>		
Board member	-5.15	-.25	-4.29	-.41	-.21		
Civic-minded materials	-6.95	-.26	-4.71	-.41	-.24		
Politically active	-5.49	-.17	-3.28	-.30	-.16		
Pro bono services	-4.61	-.19	-3.28	-.39	-.16		
Service-learning interest	7.54	.14	2.71	.28	.13		

Discussion

The purpose of this study was to describe the characteristics of civic-mindedness among academic librarians. The sample mean on the CMP scale indicated moderate civic-mindedness as a group. Most of the sample reported making contributions to the community through charity donation and/or volunteer service. While few differences were found when comparing demographic groups on civic-mindedness, other characteristics did indicate differentiation. Librarians who were current volunteers, had involvement with or interest in service-learning, or were involved in a variety of different community activities (other than religious services) showed higher levels of civic-mindedness. Specifically, being a board member in the community, using civic-minded materials in the classroom, participating in political activities, providing pro-bono or reduced-rate services, and having an interest in service-learning all contributed significantly to CMP scores, explaining about 36% of the variation.

The authors were particularly interested in the connection between civic-mindedness and experience with service-learning. Our sample had little involvement with service-learning and expressed relatively little interest. While as a whole they scored in the moderate range on the CMP, librarians with interest in or experience with service-learning were significantly more civic-minded. One reason for the lack of involvement in service-learning may be lack of exposure. Robert Bringle and Julie Hatcher (1996) discuss campus' need for an office of service-learning. They argue that in order for institutional efforts to be successful, these offices must gain the interest of faculty in service-learning and provide them

with the support needed to implement service-learning in their courses. While many universities have implemented this suggestion (53% of our sample), it appears that librarians may not have been included in these offices' efforts. A significant number of librarians did not know anything about service-learning, had never been asked to be involved, and felt little support from administration to do so.

Implications

The American Library Association, the largest professional organization of librarians, identifies eight Key Action Areas that guide the strategic plan and resources (American Library Association 2013b). Three of the eight areas have philosophical and practical ties to ideas of civic-mindedness, including *Advocacy for Libraries and the Profession*, *Diversity*, and *Equitable Access to Information and Library Services*. The ALA calls for specific action in these areas.

In addition, the ALA (2006; 2012b) supports round tables that address issues related to diversity and equitable access such as the Ethnic and Multicultural Information Exchange Round Table, the Gay, Lesbian, Bisexual, and Transgendered Round Table, and the Social Responsibilities Round Table. The Social Responsibility Round Table has a taskforce on Hunger, Homelessness, and Poverty committed to understanding these social issues, and assuring that the poor have access to and can use libraries (American Library Association 2012a). Despite these aspirations, special taskforces, and committees, our results indicate only moderate civic-mindedness among the academic membership. This might suggest a disconnect between the profession's organization and members on the

front lines of patron services. Having said that, the data suggest that librarians care about engagement with their community. Forty-seven percent of respondents were current volunteers, and 97% gave money to charitable causes. The mean score on the CMP scale was 144.7, placing it in the middle of the scale in terms of civic-mindedness. What is not known is if librarians are more or less civically minded than other professionals; comparisons to other groups is a next step in understanding of the topic. Nevertheless, given ALA's emphasis on public engagement, librarians could be doing more to “be active problem-solving agencies working in collaboration with other community organizations and individuals to improve community life” (McCabe 2001, 111).

The Role of Library Administrators

Academic librarians must show how they contribute to their institution's mission (Oakleaf 2010). Some of the reasons academic librarians cite for not participating in service-learning courses is lack of time or lack of support from administration. Because service-learning courses impact the community and in many cases support the institution's mission, librarians who use this pedagogy are simultaneously furthering the civic mission of libraries, thereby upholding the values of the profession, while fulfilling their obligation to the University community. Library administrators should consider this when creating strategic plans and evaluating instruction programs. When assessing library instruction programs, administrators can highlight efforts that contribute to the community through service-learning. The data collected have the potential to bolster the libraries' value to stakeholders in both the community and the academy.

Academic librarians' attitudes about civic engagement have substantial consequences for the profession. Those in leadership positions can play significant roles in the library's civic mission by initiating or supporting engagement efforts. The *Libraries Transforming Communities* (American Library Association 2013c) campaign provides resources that help all libraries engage with the community.

Limitations

This study had some design and measurement limitations. Probably the most significant of the design limitations is temporal priority. While the prediction model was successful in explaining a large proportion of the variance in CMP scores, the researchers cannot determine whether civic-mindedness influences behavior or behavior influences civic-mindedness. So while it seems clear that civic-mindedness is related to the identified activities, it is not known whether participating in community activities builds civic-mindedness or if civic-minded professionals are more likely to participate in community activities.

It is also possible that respondents gave socially desirable answers. Those interested in the topic may have been more likely to respond to the survey, a problem of self-selection bias, particularly since the sample was non-random. However, given that nearly half of the sample indicated no interest in service-learning, this threat appears limited.

Future Research

It is possible that this study's focus on academic librarians as participants may represent only a certain segment of librarians. That is, are academic

librarians more or less civically minded than their public librarian counterparts given the constituents they serve? Does spending time with the educated elite rather than the users of the public library, some of whom use the library because they lack the financial resources to afford books, computers, or the internet, make academic librarians more or less in tune with civic issues? Future research might survey librarians in a variety of settings, public libraries in particular, and compare them to this sample of academic librarians.

Finally, it is unknown how this sample compares to other professionals. Obtaining the data from Hatcher (2008) and Twill and Lowe (2014), may provide a more complex analysis and context in which to assign meaning of the CMP scale scores. It may also be interesting to compare librarians to other similar helping professionals to examine similarities and differences in civic-mindedness.

Conclusion

Librarians have a long history and a professional mandate through the ALA to provide for the public good by making sure that patrons have the access and opportunity to use information. The ALA takes a number of positions that affirm the importance of librarians' role in helping "solve social problems and inequities in order to carry out their mandate to work for the common good and bolster democracy" (American Library Association 2012b). The nature of librarians' work puts them in constant contact with the public, thus positioning them to be society change agents. However, in this study academic librarians had only moderate CMP scores. Those with an interest in or experience with service-learning were significantly more civic-minded, suggesting an opportunity for

university and library administrators, the professional library staff they employ, and the ALA to consider ways to enrich librarians' commitment to contributing to the civic life of a community in the 21st Century.

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Maureen Barry: First Year Experience librarian, Wright State University, Dayton, Ohio. Maureen Barry, MLS, has been employed by Wright State University for ten years. Her research interests include civic engagement and service learning and how they relate to information literacy, libraries, and librarians. She has presented at several local, regional and national conferences and written a few book chapters on these topics. She also moderates the Service Learning Librarian blog. Email: maureen.barry@wright.edu.

Laura A. Lowe: BSW program director and associate professor of Social Work, Texas Tech University, Lubbock, Texas. Prior to her employment as a social work educator, Laura Lowe, PhD, LCSW, practiced social work in the community in the areas of juvenile corrections, developmental disability, domestic violence and sexual assault, and public housing. Her current practice and research interests are primarily in social work education as well as poverty and healthcare. Email: laura.lowe@ttu.edu.

Sarah Twill: professor and chair of Social Work at Wright State University, Dayton, Ohio. Prior to becoming a faculty member, Sarah Twill, PhD, MSW, was a practicing social worker. She worked as a mental health therapist, a juvenile probation officer, and as the assistant director of a poverty outreach center. Her research interests include juvenile justice sentencing and treatment, and student success. Email: sarah.twill@wright.edu.